

DATA MANAGEMENT

Northwest Pharmacy Services (NWPS) provides the right information for clients to manage their pharmacy benefit program by providing customized reports that include detailed data. Our reporting has built-in flexibility to assist in addressing the rapid changes in the healthcare industry and the dynamic managed care environment.

Clients praise our standard report package which includes reports on financial and utilization indicators, specific drug utilization by therapeutic class, pharmacological classification, and provider performance.

Claims Data Analysis

NWPS has developed the expertise in the use of medical and pharmacy claims data to assess utilization and the financial impact of alternative treatment options. We draw upon our in-depth knowledge of pharmacy, medical and economic data sources. Our experience in developing health economic and epidemiological models helps clients achieve long-term competitive advantage through research-based solutions to complex business problems.

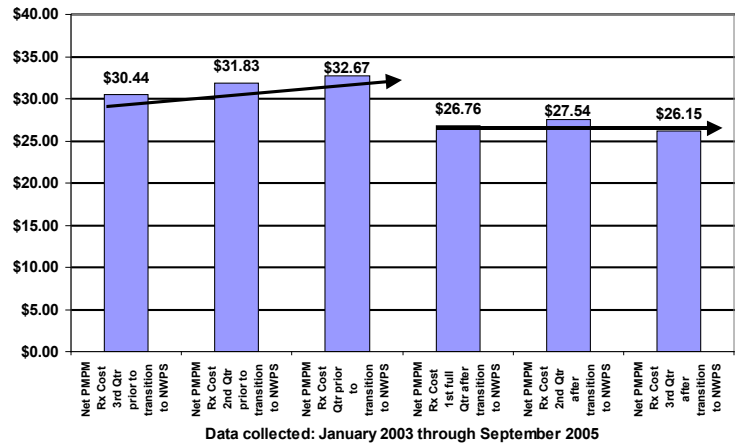
Predictive Modeling Studies

Models have become an important tool to aid today's decision makers, but to be effective; a model must address relevant outcomes in a credible, flexible understandable way. NWPS meets this goal through solid research, innovation, use of advanced modeling techniques and sound cost estimates based on large databases. Our predictive modeling programs can benefit any organization responsible for paying or arranging care.

Claims Management

Northwest Pharmacy Services claims management adjudication system helps clients:

Cost Trend: Net Per Member Per Month (PMPM) Cost Before & After Transition to NWPS



- ⊙ increase generic utilization
- ⊙ improve formulary compliance
- ⊙ and foster appropriate use of medications

Point of Service

Northwest Pharmacy Services delivers a sophisticated point-of-service processing system with real-time information to manage claims within the client's plan guidelines.

On-line Concurrent Drug Utilization Review

Our on-line claims processing system provides sophisticated concurrent drug utilization review (DUR) to ensure safe drug usage. The system evaluates the appropriateness of the medication at the point-of-sale by checking for:

- ⊙ drug-drug interactions
- ⊙ incompatibilities
- ⊙ appropriate dosage
- ⊙ therapeutic duplications
- ⊙ refill frequency