

## NORTHWEST PHARMACY SERVICES: OVERVIEW

**N**orthwest Pharmacy Services (NWPS) is a full service, non-profit, Pharmacy Benefit Manager (PBM). We were founded in 1985 and today serve members in all 50 states.

Prescription drugs continue to represent one of the fastest growing segments of health care expenditures. Northwest Pharmacy Services works with the pharmacist, the health plan or client, and the plan member to help reduce cost and improve quality by sharing timely information so they can all benefit.

### **Our Points of Distinction**

#### **Leadership in Technology**

We help our clients turn data into information they can use. Our data management system can integrate pharmacy and medical data, allowing our clients maximum flexibility for data input/output. Sophisticated economic modeling capability can assist in critical decision-making by identifying quality and cost savings opportunities. We make quarterly recommendations outlining both quality and cost saving opportunities for our clients.

#### **Clinical Excellence**

By providing timely, customized information, we help our clients implement clinical, drug utilization review and disease management initiatives based on current best practices and evidence-based medicine.

#### **Financial Transparency**

We believe in a transparent approach to drug benefit management with no undisclosed revenue streams. We subscribe to full disclosure in our business practices and our relationships with our clients.

#### **Cost Effectiveness**

Our evidence-based formulary is designed to provide the

lowest pharmacy cost per member per month. Formulary decisions are payer and member focused. We offer members a prescription price inquiry system to help determine the best price for their individual needs.

#### **Customer Service**

Northwest Pharmacy Service staff members make sure clients and plan members receive an immediate answer and support when requested. We have a toll-free help desk staffed by experienced pharmacy technicians who have a solid working knowledge of the clients' plan design including drug coverage. Our licensed pharmacists are available for clinical questions from either providers or patients and also support our help desk.

